

Strangford Lough Ferry Service

The ferry operates between [Strangford](#) and [Portaferry](#) in County Down.



Tickets

Single and **Return** tickets are available from the following locations:

<p>On Deck Cash (Sterling or Euros*) and Cheques only.</p> <p><small>* Euro notes only. Change will be given in Sterling.</small></p>	<p>Ferry Terminal* Credit Card only.</p> <p><small>* See table below for terminal opening hours.</small></p>
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Smart Cards

Strangford Lough Ferry Service has a Smart Card* scheme which offers fare reductions for frequent travellers.

20 Journey Smart Cards will be issued free of charge until 31 March 2015, after this date there will be a £2 charge for each card. Smart Cards can be topped up in multiples of 20 journeys up to a maximum of 100 journeys.

Each Smart Card can be used for one category only. Journeys on a Smart Card are valid for 1 year from the date it was last topped up. Topping up a card will extend *all* journeys on the card for a further year. No refunds will be given for unused journeys.

Smart Cards can be bought from the following locations:

Location	Opening Hours	Payment Methods
The Ferry Terminal Strangford	Monday to Friday 9am - 12:30pm 1pm - 4pm	All payment methods.
Rathkeltair House Downpatrick	Monday to Friday 10am - 4pm	Cash and cheque only.
Kevin Óg Newsagents 15 The Square, Strangford	Monday to Thursday 7am - 7pm Friday and Saturday 7am - 9pm Sunday 7am - 6pm	All payment methods.
Centra 91 High Street, Portaferry	Monday to Saturday 7am to 10pm Sunday 8am to 10pm	Cash and debit/credit card.

* Existing paper discount vouchers will be accepted for travel until 5 October 2015.

Fares

Vehicle & Driver



Category	Single	Return Valid for 1 week	Smart Card Top-Up 20 Journeys
Vehicle up to 6 metres long	£5.80	£10.00	£50.00
Vehicle 6 to 8 metres long	£10.00	£18.00	£120.00
Long Vehicle Charge additional charge for each 2 metres in length over 8 metres. (includes combined length of vehicle and trailer/caravan etc.)	£4.50	£8.00	£54.00
Motorcycle*	£3.50	£5.50	£31.00
Concessionary Fare** Blue Badge Holders	£2.50	£4.00	Not available

* There is no charge for bicycles. Cyclists will be charged at the appropriate passenger rate. Note: Cyclists must dismount and walk on as foot passengers.

** Concessionary vehicle fare is available on presentation of Blue Badge held by either the driver or a passenger. The fare includes the vehicle and one person, any other persons in the vehicle will be charged at the appropriate rate.

Passenger



Category	Single	Return Valid for 1 week	Smart Card Top-Up 20 Journeys
Adult	£1	£2	£12
Child under 5 years old	FREE	FREE	Not available
Child 5 to 15 years old	50p	£1	£5.50
Concessionary Fare Type 1*	FREE	FREE	Not available
Concessionary Fare Type 2**	50p	£1	Not available
Group Rate Adult ticket	60p	£1.20	Not available
Group Rate Child ticket	30p	60p	Not available

* Available on presentation of one of the following valid Smart Passes: Senior Citizens, 60+ Senior, War Disablement, Registered Blind.

** Available on presentation of one of the following valid Smart Passes: Learning Disability, Disability Living Allowance (DLA), Registered Partially Sighted, Refusal of Drivers License on Grounds of Medical Fitness.

*** Group warrants are available to groups travelling together and making a combined minimum of 20 single journeys or 10 return journeys. Note: Warrants must be bought in advance from the Ferry Terminal. (Ferry Terminal Opening hours – Monday to Friday 9am to 12:30pm and 1pm to 4pm.)

Non Payment of Fares

It is an offence to intentionally travel on the ferry without paying the appropriate fare.

Action will be taken to recover unpaid fares and repeat offenders will be reported to the Police Service of Northern Ireland.

All passengers and cargo are carried subject to the Conditions of Carriage a copy of which is available on request from the Strangford Lough Ferry Terminal or roads.strangford.feedback@drdni.gov.uk.

Late payment of full fare must be received at the ticket office in Strangford within 1 week of date of travel.

Note: Discount vouchers and Smart Cards will not be accepted as late payment.

Lost, Stolen or Damaged Smart Cards

Strangford Lough Ferry Service offers an optional Smart Card registration scheme. To register a card the customer must complete the form provided when the card is purchased and return it to the Ferry Terminal in Strangford.

The benefits of registering a Smart Card are:

- If a registered card is lost or stolen it can be disabled so that no-one else can use it.
Note: The customer will be asked to confirm the registration details before the card can be disabled.
- Any unused balance on the card when it is disabled will be transferred to a new card.
Note: There is a £2 charge for a new card.
- No credit can be given for unused journeys on an unregistered card which is lost, stolen or damaged.

Please allow 5 working days for registration*

To disable a card the customer must telephone the Strangford Ferry Terminal **0300 2007898** (Ferry Terminal Opening hours – Monday to Friday 9am to 12:30pm and 1pm to 4pm)

Note: The Ferry Terminal office is not open on weekends or on public holidays.

Please allow 1 working day for a card to be disabled.

*The personal information provided on the registration form will be processed by Strangford Lough Ferry Service for the purposes of managing the Smart Card system only. Personal information will be held securely and will not be given to any other bodies. Non-personal statistical data may be collected and used to analyse the usage of the service.